

# WARRANTY

Rich-Mar warrants that our units are free of defects in material and workmanship.

This warranty shall remain in effect for (3) three years from the date of original customer purchase.

If these Products fail to function during the three year warranty period due to a defect in material or workmanship, Rich-Mar or the selling dealer will repair or replace the respective Product without charge within a period of Thirty (30) days from the date on which the Product is returned to Rich-Mar.

**All repairs to the Product must be performed by Richmar or a Richmar Authorized Service Center.**

***Any modifications or repairs performed by unauthorized centers or groups will void this warranty.***

The warranty period for certain accessories is 90 days. These accessories consist of Lead Wires and Electrodes.

The warranty period for the Ultrasound Applicators is one year (12 months).

***To participate in warranty coverage, the Product's warranty registration card (included with the Product) must be filled out and returned to Rich-Mar by the original owner within ten (10) business days from the date of purchase.***

## ***RICHMAR SHALL RESERVE THE RIGHT TO REQUEST PROOF OF PURCHASE FROM THE END-USER TO VALIDATE THE WARRANTY PERIOD***

This Warranty Does Not Cover:

- ~ Replacement parts or labor furnished by anyone other than Rich-Mar, the selling dealer or a certified service technician.
- ~ Defects or damage caused by labor furnished by someone other than Rich-Mar, the selling dealer or a certified service technician.
- ~ Any malfunction in the Product caused by product misuse, including, but not limited to, the failure to provide reasonable and required maintenance or any use that is inconsistent with the Product's User's Manual.

## **RICH-MAR SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES**

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

To Obtain Service from Rich-Mar or the selling dealer under this warranty:

1. A written claim must be made within the warranty period to Rich-Mar or the selling dealer.

Written claims made to Rich-Mar should be sent to:

**Rich-Mar, Inc.  
4120 South Creek Road  
Chattanooga, TN 37406  
Telephone (423)648-7730 / FAX(423) 648-7735**

and

2. The Product must be returned to Rich-Mar or the selling dealer by the owner.

This warranty gives you specific legal rights and you may also have other rights which vary from location to location. Rich-Mar does not authorize any person or representative to create for it any other obligation or liability in connection with the sale of the Product.

Any representative or agreement not contained in the warranty shall be void and of no effect.

**THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANT ABILITY OR FINESSE FOR A PARTICULAR PURPOSE.**